

Harrisburg Parking Authority and Quality Cleaners team up to add value to monthly parking customers.

It is our great pleasure to announce that **beginning Monday, December 6th, Quality Cleaners** will begin pick-up and delivery of dry cleaning, shirt laundry, and shoe repair services to all Monthly Customers of the 5th Street Garage.

This convenient service is being offered at Quality Cleaners's over-the-counter price. Customers will have access to all of their on-site services including dry cleaning, shirt laundry, alterations, and shoe repair. In addition, you can take advantage of their detailed cleaning of draperies, household items, and wedding gowns.

For all of the expert services Quality Cleaners provides, please visit their website:

<http://www.QualityCleanersInc.com>.

Schedule:

You can **deposit** bags into the secure receptacle on the 1st floor **24 hours a day, 7 days a week**. Quality Cleaners will pick up the clothes **Thursday afternoon**.

Delivery of your order will be on **Mondays** from 3:30pm – 5:45pm.

Here is how the process will work:

1. Sign up for the Quality Cleaners Pick-up and Delivery Service at:

<http://www.qualitycleanersinc.com/contactus.htm>.

2. Upon signing up, a member of the Quality Cleaners Delivery team will call you in order to deliver a bag and a Customer Preference Card (CPC).
 - a. Complete the CPC so Quality Cleaners will have your billing information as well as your dry cleaning/shirt laundry preferences.
 - b. Please note, Quality Cleaners will auto-charge your credit card at the beginning of every month for the previous month's activity, so please either include your charge information on the card, or call the store with information.
 - c. If you have any specific instructions such as "no creases in pants" or "fold sweaters over hangers", please note this anywhere on your CPC. This information will be added to your account and will apply to all of your orders.
3. Put your clothes and the CPC in your Quality Cleaners bag and drop it in the designated receptacle on the 1st floor of the 5th street garage.
4. Your clothes will be returned on the following pick-up/delivery day with a detailed invoice attached to your order and a **personalized** bag that will stay with you as long as you are a customer. As long as you use this bag, Quality Cleaners will know all of your information and you will no longer need to fill anything out on a weekly basis. Everything will be stored in via computer under your name/personalized barcode.

If you have any questions regarding the delivery process or dry cleaning in general, please feel free to contact them at: info@QualityCleanersInc.com or 737-8444.